

How Carollo Engineers supports a diverse workforce with holistic benefits through Cariloop

As the world's top water consulting firm, Carollo Engineers prioritizes the well-being of employees and their loved ones. But in 2020, their benefits hadn't caught up to the rapidly evolving family needs of their diverse and distributed team.



Sought Dedicated and Personalized Support

Standard benefit plans did not offer the resources needed to address common caregiving challenges.



Accommodate the Needs of a Diverse National Workforce

Carollo Engineers had a diverse workforce with various life stages, including caring for aging parents, raising young families, and addressing their own care needs.



Relief for Overwhelmed Employees

Team members found it difficult to find time to research care for loved ones, especially due to a lack of available resources.

That's where Cariloop came in.

Cariloop offers employees personalized support in their caregiving journeys, on their terms—and helps HR teams attract, support, and retain top talent with a single, employer-paid benefits solution designed for people who care for others.

How Cariloop helps the Carollo Engineers team regain their time and focus:



Effortless Employee Roll-Out and Support Carollo Engineers had a dedicated Cariloop account team to manage their benefits implementation, ensuring a smooth roll-out for employees without extra work for internal teams.



Compassionate 1:1 Coaching for Every Scenario Care Coaches partnered with Carollo Engineers employees to identify needs holistically and connect them with all the specialized resources available for multiple challenges.



Seamless and Secure Care Management The Cariloop Caregiver Platform gave Carollo Engineers employees a seamless digital experience to manage all their caregiving journeys—saving them time, energy and stress.



Carollo Engineers' Experience and Results After Rolling Out Cariloop

67%

Average Change in Stress Reduction

On average, Carollo Engineers employees who utilize Cariloop's resources and support have experienced 67% less stress as a result

875

Unique Caregiving Needs Supported

Employees can come to Cariloop to support their unique needs, regardless of where they are on their caregiving journey

5%

Employee Utilization

Employees who utilize Cariloop have given the benefit an a 100 Net Promoter score, reporting relief and reassurance with a free resource to help

“ Employees often feel unsure about the help they need, but **Cariloop excels in reaching out to assess their situations and connect them with the appropriate Care Coach.** They are often surprised by the extensive caregiving support available, which addresses health, financial, emotional, and family challenges, helping to alleviate the stress and anxiety that can be overwhelming.”



cariloop

We believe no one should go through caregiving alone.

cariloop.com